

TWEEZERMAN®

Tweezer Sharpening Service

All of Tweezerman's sharpening services are undertaken at the Tweezerman Service Centre in America.

Although the Sharpening Centre is in the US, it is still available to UK customers, please see below information on how to send your Tweezers off for sharpening. At the moment, this is the only place where Tweezerman Tweezers can be sharpened.

We don't have any facilities in the UK to sharpen our Tweezers. The reason for this is because all our Tweezers need to be hand filed. Each person must be trained on sharpening Tweezerman products for at least a year to ensure the quality and precision of the product.

The Sharpening Service is free of charge, however you will need to pay for the postage costs incurred. We recommend that your Tweezers are sent tracked, depending on the weight, prices start from around £7 to £8.

Sharpening Services Process is as follows:

1. Complete the online Sharpening Form and include this in your parcel before posting. For further details, please do visit the website and read through the FAQs on the website at <http://www.tweezerman.com/free-sharpening>
2. The sharpening policy only applies to genuine Tweezerman Tools and does not apply to products that have been misused or modified, or that have been repaired by anyone other than Tweezerman's Service Centre.
3. Please do be aware that it can take around 12 weeks for your item to be returned to you, and although you will have to pay for this to be sent to the Tweezerman Service Centre in America, it will be sharpened and then returned both free of charge by the Service Centre team.